

NETLOGISTIK MANAGED SERVICES

OPTIMIZE THE PERFORMANCE OF BLUE YONDER SOLUTIONS WHILE MINIMIZING DISRUPTIONS



Netlogistik proudly offers Managed Services aimed at helping customers optimize their business processes and get the most out of their Blue Yonder Solutions investment. Deployed by a team of highly experienced managed solutions specialists, our suite of Managed Services is designed to minimize disruptions and risk, allowing customers to focus on their core business activities.

A COMMITMENT TO CONTINUOUS OPERATION

In a fast-paced environment where business demands and supply chain technology evolve rapidly, our Managed Services can help companies increase customer satisfaction by ensuring that their Blue Yonder Solutions are always up and running and performing at an optimum level. **Our comprehensive offering of services includes:**



APPLICATION MANAGEMENT:

- Archiving
- Patch application
- Standards and certification



DATABASE MANAGEMENT:

- Installation and Configuration
- Backups
- SQL maintenance and tuning



OPERATIVE SYSTEM MANAGEMENT:

- Security and access
- Updates and patches
- Resource usage monitoring



BACKUP SUPPORT:

- Backup strategy definition
- Monitoring

CONNECT YOUR ENTIRE SUPPLY CHAIN WITH BLUE YONDER CLOUD SERVICES

With Blue Yonder Cloud Services, you can digitize the information of your entire supply chain for faster access to information by up to 99%— and significantly reduce the risk of interruptions in your systems or data loss. Blue Yonder's SaaS model with Netlogistik works on Microsoft Azure technology so that your supply chain works independently and takes advantage of the information from each operational process. This service serves as a platform to reach the following goals:



Gain visibility of your information



Predict potential scenarios



Prescribe preventive actions



Operate autonomously

A BLUE YONDER GOLD PARTNER DRIVEN TO ENHANCE THE CUSTOMER EXPERIENCE





Netlogistik is a Gold Partner of Blue Yonder. We achieved this coveted status by working closely with Blue Yonder to optimize product capabilities and deliver outstanding value. By taking advantage of our Blue Yonder Managed Services, our customers have realized a number of significant benefits, including:

REDUCED COSTS:

Our Managed Services can help customers reduce costs by eliminating the need to hire and train their own Blue Yonder staff.

REDUCED RISK:

Our Managed Services can help customers reduce risk by providing proactive support and monitoring.

PERFORMANCE OPTIMIZATION:

The knowledge and experience to help customers optimize their Blue Yonder Solutions to improve performance, especially in high demand situations like holiday seasons for retailers.

PROBLEM RESOLUTION:

The expertise to quickly address and resolve OS and database issues that may arise.

DATA MANAGEMENT:

The ability to manage and maintain the data that software relies on, including data backups and disaster recovery planning.

WHY NETLOGISTIK?

HERE'S WHAT WE BRING TO THE TABLE:

- Experience as one of the largest Blue Yonder WMS practices around the world with **20+** years supporting Blue Yonder customers
- 30+ active projects at any time

500+ solution and technical experts focused on Blue Yonder

- 30+ Go-lives per year globally
- **Global Presence:** active customer engagements across **400 sites and 20 countries.**



REACH OUT TO OUR TEAM OF SUPPLY CHAIN EXPERTS

LEARN HOW NETLOGISTIK CAN HELP YOU SUCCESSFULLY IMPLEMENT AND OPTIMIZE YOUR LOGISTICS AND SUPPLY CHAIN OPERATIONS.



